

CARRIER 360™ BY J.B. HUNT

COMPLETING CHECK CALLS



Quick Reference Guide

Check calls are a way to communicate and document the status of a load, as well as additional information like issues or clarifications about present dispatch. Learn how to complete check calls in Carrier 360.

Carrier 360 50 YEARS Carrier

Home > My Loads

My Loads

Acceptance Needed Driver Assignment **In Transit** Completed

In Transit [Export to Excel](#)

J.B. Hunt Load	Pickup	Delivery	Steps	Assigned Driver	Reloads	Status Update
1AC2774	Lincoln Snack Co Lincoln, NE 68512 May 17, 2022 11:16 AM CDT Live Load	Domino Sugar Dsar Arabi, LA 70032 May 20, 2022 11:16 AM CDT Live Unload	2	Not Tracking	Reloads	Arrive
1AD7694	Staples Dc 9716 Kansas City,ja, MO 64161 May 24, 2022 3:18 PM CDT Live Load	Home Depot 3006 Independence, MO 64055 May 27, 2022 3:18 PM CDT Live Unload	2	Not Tracking	Reloads	Arrive
1AJ8541	Graybar Denver, CO 80216 Jun 7, 2022 4:00 PM MDT Live Load	Officemax Dcd Ofde24 Denver, CO 80238 Jun 14, 2022 4:00 PM MDT Live Unload	2	Not Tracking	Reloads	Arrive

1

25 Rows

1. Arrive

From the **My Loads** screen, navigate to the **In Transit** tab. To complete an arrival check call, click the **Arrive** button.

Carrier 360 50 YEARS Carrier

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1AJ8541	Graybar Denver, CO 80216 Jun 7, 2022 4:00 PM MDT Live Load	Officemax Dcd Ofde24 Denver, CO 80238 Jun 14, 2022 4:00 PM MDT Live Unload	2	Bob Vance Not Tracking	Reloads	Load

Arrive - 1AC2774

Stop Location: Lincoln Snack Co
Appointment: May 17, 2022 11:16 AM CDT

Arrival Date: 05/17/2022
Arrival Time (CDT): 08:35 AM

To report any mechanical issues with the J.B. Hunt trailer, call 1-877-288-0055

Cancel [Submit](#)

2

25 Rows

2. Submit

A pop-up will display to submit the arrival. The Arrival Date and Arrival Time will auto-populate, but you can change these if needed. Click **Submit**.

A success message will display, letting you know the arrival has been submitted.

Note: If the load arrived past the appointment time, there will be a drop-down to provide a Late Arrival reason.

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Home > My Loads

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1 25 Rows

3. Load

To complete a loaded check call, you must submit the arrival first. After submitting the arrival, the status update button for the load will change to Load. Click the **Load** button.

Home > My Loads

My Loads

Acceptance Needed Driver Assignment **In Transit** Completed

In Transit Export to Excel

Loaded - 1AC2774

Completed Arrival Call
May 17, 2022
08:35 AM

Stop Location: Lincoln Snack Co
5200 S 19th St, Conagra Foods
Lincoln, NE

Appointment: May 17, 2022
11:16 AM CDT

Load Date: 06/13/2022 Load Time (CDT): 09:26 AM

To report any mechanical issues with the J.B. Hunt trailer, call 1-877-288-0055

Cancel **Submit**

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1 25 Rows

4. Submit

A pop-up will display to submit the loaded call. The Load Date and Load Time will auto-populate, but you can change these if needed. Click **Submit**.

A success message will display, letting you know the loaded call has been submitted.

(Continued on next page)

Carrier

Home > My Loads

My Loads

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1 25 Rows

5. Unload

To complete an unloaded check call, you must submit the load first. After submitting the load, the status update button for the load will change to Unload. Click the **Unload** button.

Carrier

Home > My Loads

My Loads

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1 25 Rows

Unloaded - 1AD7694

Completed Arrival Call
Jun 13, 2022
08:50 AM

Stop Location Appointment
Home Depot 3006 May 27, 2022
4210 S Lees Summit Rd 3:18 PM CDT
Independence, MO

Unload Date Unload Time (CDT)
06/13/2022 09:45 AM

To report any mechanical issues with the J.B. Hunt trailer, call 1-877-288-0055

Cancel Submit

6. Submit

A pop-up will display to submit the unloaded call. The Unload Date and Unload Time will auto-populate, but you can change these if needed. Click **Submit**.

A success message will display, letting you know the unload has been submitted.

Note: After completing an unloaded check call, the load will be removed from the **In Transit** list.