



Visibility Troubleshooting Guide



In order to provide your Customer with visibility on their loads, you will need to provide them with the specific Truck Number for that shipment **exactly as it is listed** within the GPSTab portal.

To locate your Vehicle Name, please follow the below steps:

1. Login to GPSTab at - <https://app.gpstab.com/>
2. On the left-hand menu, select “**All Units**”
3. You will see all of your vehicles listed on this screen. Please hover over the specific vehicle and obtain the “**Truck No**” as shown in the screenshot below:

The screenshot displays the GPSTab portal interface. On the left, a green sidebar menu is visible with the 'All Units' option highlighted in a red box. The main area shows a map of the United States with several vehicle locations marked by blue pins. A tooltip for a vehicle is shown, displaying the following information:

<input checked="" type="checkbox"/>	Faust Goethe	001
<input type="checkbox"/>	Phone No.: 235-566-7788	
<input type="checkbox"/>	Truck No.: 001	666
<input type="checkbox"/>	Trailer No.: 213	
<input type="checkbox"/>	Driver ID: 84321	FV

If you need help, please contact GPSTab support at support@help24.us or by phone at +1 (888) 228-4460 / ext 2.